

# Business Deposit Transaction Request Form

This form is available in large print. Please call 01282 525110\* or send an email to [businesscustomers@themarsden.co.uk](mailto:businesscustomers@themarsden.co.uk) and we'll send you a copy.

## 1. Your account details

Marsden account number

Name of business account

## 2. Withdrawal details

Type of withdrawal

Next day faster payment

CHAPS (£25 charge applies)

Amount to be transferred (figures)

Amount to be transferred (words)

Date transfer to be made

## 3. Authority to issue payment

I/We confirm that the details above are correct and will be used by the Society to make the required payment. I/We confirm that I/we have been informed of the £25 charge for the CHAPS payment service (if applicable) and note that I/we will be given a copy of this instruction to provide me/us with the information as required by the Payment Services Regulations 2017.

Name of person(s) requesting the transaction  
(We'll contact you and any authorised signatory to validate the transaction before processing)

Date of request

## General information requirements for single payment transactions.

- The Payment Service Provider is Marsden Building Society of Principal Office, 6-20 Russell Street, Nelson, Lancashire BB9 7NJ. The contact telephone number is 01282 525110.
- Marsden Building Society is authorised and regulated by the Financial Services Authority under the Payment Services Regulations 2017 reference number 206050 for the provision of payment services.
- The maximum execution time for CHAPS payments to nominated bank accounts will be the same day as the transfer date shown overleaf providing Marsden Building Society receives the instruction prior to the 3pm cut-off time on a working day. Next Day Faster payments to nominated bank accounts will be within 1 working day of the transfer date, providing Marsden Building Society receives the instruction prior to the 5pm cut-off time on a working day. Instructions received after the cut-off time or on a non-working day will be processed and executed by close of business on the next working day.
- Once you have submitted this form to the Society, you cannot cancel or withdraw your consent to the withdrawal transaction unless it is dated in the future.
- Further information on payment transactions can be found in the leaflet relating to Payment Transactions and Services on Retail Savings Accounts.
- The Society makes a £25 charge for CHAPS payments. Further details of all our current fees and charges can be found in our Savings Tariff of Charges.
- English Law governs this contract and it will only be provided in English. The jurisdiction for any disputes shall remain at all times within England.
- The Society has an internal complaints procedure. Where we cannot settle your complaint, you may be eligible to take it to the Financial Ombudsman Service (FOS) once we have issued a Final Response. FOS is an out of court redress mechanism, providing consumers with a free and independent service for resolving complaints. You will have six months from the date of our final response to take your complaint to FOS. You can access it by:

Telephone: 0800 023 4567

Mobile: 0300 123 9123

Website: [www.financial-ombudsman.org.uk](http://www.financial-ombudsman.org.uk)

Email: [complaint.info@financial-ombudsman.org.uk](mailto:complaint.info@financial-ombudsman.org.uk)



TRUSTED BY YOU SINCE 1860

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**For Marsden use only**

Input by	
Customer verification completed	
Date	
Time	
Authentication method	